

 SERVICES

1.800.461.1200 | 416.615.0185



Technology Protection

Purchase **FAST TRACK** up to 45 days from invoice date and immediately benefit from the following:

- ✓ Receive premium service – prioritized and expedited
 - ✓ No repair quotes or approvals
 - ✓ FREE travel, parts, labor, and loaner equipment
 - ✓ Repairs by certified technicians using INNOVA protocol standards
- Practice down time is minimized & operational productivity is maximized setting a new standard in process efficiency
 - At any time during the protection term, an account can add a maximized 50% of their total Fast Track investment to the trade-in value
 - All Fast Track benefits are fully transferable

An Investment in Quality and Support Services

INNOVA has been providing eye care practitioners the very finest in comprehensive instruments for over 35 years. Our advanced technology systems deliver empowering benefits for you and your patients, while making your practice even more efficient and profitable. INNOVA continues to expand its product offering to your practice as well as broadening our extended protection programs. Your investment in INNOVA delivers many tangible benefits that we strive to maintain through sustained product function and service excellence.

An Assurance of Performance

INNOVA offers a variety of value-added services to protect your specific investment for the years to come. We invite you to contact your dedicated INNOVA Area Manager, or our trained Customer Care Team, to assist you in making the selection that best meets your practice needs.



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| COVERAGE TYPE | MANUFACTURER WARRANTY | FAST TRACK |
|---|-----------------------|--|
| Available to Purchase | Included | Up to 45 days after purchase |
| Renewal Period | Not Applicable | Fixed term of 5 years |
| Parts and Labor | Included* | Included* |
| Travel | Included** | Included** |
| Shipping | Included** | Included** |
| Loaner | Included | Priority queue |
| Service Call Priority (Service and Clinical Support) | No | Included |
| Fully Transferable | Included | Included |
| Online Training Access (Diagnostic equipment only) | Included | Included |
| Service Response (within One Business Day) | No | Included |
| Return of Premiums on Upgrade | No | Included – up to 50% of your contract premiums |
| Preventive Maintenance | No | Included*** |

*Edging instruments - Subject to limit of lenses performed per year based on model

**Some restrictions may apply to remote locations

***Only on specified equipment



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INNOVA IS INVESTED IN YOUR SUCCESS