



**SERVICES**

1.800.461.1200 | 416.615.0185




**VISION 360**  
EXTENDED CARE PLAN

Extended Technology Protection

INNOVA Extended Protection Programs have been simplified giving way to significantly enhanced benefits. Our Extended Care Plan and Fast Track programs provide a high level of support; a direct result of greater efficiencies and a more proficient repair process. We have truly enhanced our already top quality, certified INNOVA service.



If your instrument is less than 8 years old, you may qualify for INNOVA's Extended Care Plan which is detailed in the chart below.



## EXTENDED CARE PLAN

Renewal Period	Diagnostic: Years 2 – 8 Edging: Years 3 – 8
Parts and Labor	Included*
Travel	Included**
Shipping	Included**
Loaner	Priority queue
Service Call Priority (Service and Clinical Support)	Included
Online Training Access (Diagnostic equipment only)	Included
Service Response (within One Business Day)	Included
Preventive Maintenance	Included***

\*Edging instruments - Subject to limit of lenses performed per year based on model

\*\*Some restrictions may apply to remote locations

\*\*\*Only on specified equipment



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You have invested too much in the quality care of your patients to compromise best function of your instrumentation.

INNOVA is focused on the most accurate diagnostic testing and top operational productivity in your practice. This Extended Care Plan offers a means to those important goals that we share.

Please take a moment to review the features of the Extended Care Plan below and contact our Service Contract Department with any questions that you may have.

### ***An Investment in Quality and Support Services***

INNOVA has been providing eye care practitioners the very finest in comprehensive instruments for over 35 years. Our advanced technology systems deliver empowering benefits for you and your patients, while making your practice even more efficient and profitable. INNOVA continues to expand its product offering to your practice as well as broadening our extended protection programs. Your investment in INNOVA delivers many tangible benefits that we strive to maintain through sustained product function and service excellence.

### ***An Assurance of Performance***

INNOVA offers a variety of value-added services to protect your specific investment for the years to come. We invite you to contact your dedicated INNOVA Area Manager, or our trained Customer Care Team, to assist you in making the selection that best meets your practice needs.



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**INNOVA IS INVESTED IN YOUR SUCCESS**